Publication III

Page 103, Section 4: “Event $A_4$” is incorrectly referred to as “event $B$” in line 20. The text should instead read as

“In the case of event $A_4$, the system dynamics is ...”

Publication IV

Page 115, Section 3.2: Factor 2 is missing from the denominator of the second term in the mean conditional waiting time of Corollary 2. The correct form is

$$E[W_2(s)] = \frac{k}{\lambda} \cdot \frac{\rho(s)}{1 - \rho(s)} + \frac{E[D^2]}{2E[D]} \cdot \frac{1 + \rho(s)}{1 - \rho(s)}.$$